

## **Lesson Policy**

When attending lessons at The Randall Ranch, lesson payments are due no later than the 7th of the month. There will be a \$25 late fee placed on your payment for every 7 days that it is not paid. Lessons are \$55 in Keller, and \$45 in Reno and are due for the WHOLE month. So, count however many weeks are in each month, as there are several times where there's five weeks. We accept three forms of payments for lessons. Lessons may be paid by Venmo, cash or check. If you pay with cash, it MUST be in an envelope labeled with students first and last name when you place it in the mailbox. If money is not labeled, you're likely to get late fees attached to your payment.

If a class is missed due to us canceling or you having to miss, know that we try to be flexible. Makeups must be made up within 30 days of the missed class. Feel free to log on to the appoointy app and schedule at your convenience. After 30 days of the missed class the class is canceled and no longer there for you to redeem. We are open several days per week with many options for make up times.

All our updates are sent out on the "Remind app". You can find events here, weather cancellations and alerts for the competition team.

When showing up for a lesson we ask that you arrive promptly at the lesson time to ensure that all students are riders and receive the most amount of time out of the lesson. Students that arrive ten minutes late will be turned down and asked to schedule a make-up. It really drags the class behind to have late riders. If you get stuck by the infamous train that's known for causing people to run behind, or for anything else please text us and give us a heads up and we will do our best to get the rider a horse ready.

Listed below are our logins for the apps we use. Please be sure to make sure these make sense to you and sign below, saying that you understand and agree to the lesson policy. As always, feel free to ask questions at your lessons about any of these!

Venmo- Jake-Randall-11

Remind- @randallran

Appoointy-<http://booking.appoointy.com/en-US/randallranch2021/bookings/service>

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Signature of Parent (If rider is under 18)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed name of Student